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- hellojemma.com

About:

I am an experiential designer and strategist working at the intersection of architecture, interiors, graphic design and planning. My passion is for authentic placemaking, strategic brand storytelling and user experience design within public venues. Using a human centered design approach results in one-of-a-kind environments that connect people to place, inform and delight, and ultimately generate revenue. Over my career, I have had the opportunity to work with a variety of multi-disciplinary teams to bring holistic design solutions to branded environments both locally and around the world. I'm a big picture thinker and a collaborator, and my strengths are in strategy, innovative thinking, client relationships and business development.

Awards:

SEGD Global Design Award - 2021 Allianz Field United Sculpture

AlGA KC A16 Design Awards - 2021

Rocket City Trash Pandas

Allianz Field Branding & Wayfinding

AIA KC Architecture XLarge: Citation - 2019 Allianz Field

Summit Creative Award - 2014 The Story of Medicines at UBO Design Leadership

IA Interior Architects: 2021-Present: Design Director

Co-leader of the 35* person firm-wide EGD studio, and a member of the Seattle studio leadership. Responsibilities included recruiting, hiring, training and growing a team of talented designers, as well as guiding the growth of our firm's EGD practice sector. My role included design direction, project leadership, business development, client relationships and thought leadership for the studio and the firm.

Select projects: Amazon | Snapchat | Github | KPMG | Moderna

EGD [+Architecture]

Populous 2014-2021: Senior Designer

Co-leader of the 20 person EGD studio responsible for project leadership, business development, client relationships, and providing mentorship and creative direction. Projects included signage & wayfinding, brand activation, placemaking, interactive environments, sponsorship masterplanning, experience strategy and donor recognition.

Major projects included 12 Collegiate Facilities, 4 MLS Stadiums, 4 Ballparks, 4 Airports, 2 Welcome Centers. Selects: NFL Super Bowl | TQL Stadium | Allianz Field | University of Colorado Visitor Center | Purdue Football | Charlotte Douglas Int. Airport | Texas A&M

[+Interior Design]

EGD

SmartDesign Group 2007-2013: Senior Designer

Experiential design, brand strategy and commercial planning projects that included wayfinding and placemaking to interactive exhibitions, and branded environments, Our multi-disciplinary teams integrated visual storytelling, interior design and media into revenue generating venues.

Major projects: The Story of Medicines at UBC | Hilton Worldwide | Whole Foods | Hamad Int. Airport | LAX (TBIT) | John Lennon Int. Airport | Phoenix Sky Harbor Int. Airport | Shanghai Pudong Int. Airport

Graphic Design

Perception Check Design 2002-2009 Brand strategy & graphic design

Christ Church Cathedral Vancouver 2003-2007 Performance center – marketing collateral & community publications

Ripe Magazine 2002-2004

Fine arts photography publication – graphic design & content management

Education

Associate of Arts
Camosun College, Victoria BC.
Psychology & group behavior

Publishing Degree
Langara College, Vancouver BC.
Graphic design & storytelling.

Community Engagement

NeoCon: Restroom Revolution White Paper Conference Speaker (2023)
Worktech: Fostering Culture & Innovation Conference Speaker (2022)
SEGD Chapter Chair, Event Host, Design Improv Facilitator, Workshop Leader
KC Center for Architecture & Design Board Member and 2021 President
ACC: Redefining the Airport Post-security Conference Speaker (2020)
CityAge: Future of Sport & Entertainment Districts Speaker (2020)
ACC/AAAE Planning, Design & Construction Symposium Conference Speaker (2019)
How Populous Brought Brands to Life throughout Allianz Field (2019)